



POSITION DESCRIPTION

Position Title:	Personal Banker	Hours:	40 Hours (Mon-Fri)
Reports To:	Branch Manager	FLSA Status:	Non-Exempt
Department:	Branch – Downtown Tacoma		

POSITION SUMMARY:

The Personal Banker performs teller transactions, daily branch operations, and new account opening while providing branch support for calling and lending officers. The Personal Banker will also serve as the primary customer support contact for all branch related items.

ESSENTIAL DUTIES AND RESPONSIBILITIES

- Assure compliance with all Bank policies and procedures as well as state and federal banking regulations, as applicable
- Follow all BSA/AML/OFAC guidelines and complete annual training as assigned
- Achieve branch service quality objectives and supports the deposit growth objectives
- Open and maintain checking and savings accounts, CD's and IRA's
- Open and maintain IOLTA, IBRETA, court blocked and escrow accounts
- Process incoming/outgoing domestic and international wire requests
- Perform branch operations duties including, but not limited to: Paying and receiving, selling cashier's checks, reviewing daily reports, balancing branch cash, ordering currency, and processing proof work
- Perform night drop and ATM maintenance, processing, and balancing
- Complete Currency Transaction Reports (CTR) timely and correctly when needed
- Cross sell bank products
- Receive applications for business and personal reserve lines and forward to the appropriate area
- Complete all assigned compliance training timely
- Perform other duties as assigned

REQUIRED SKILLS

- Minimum 1 year of experience working as a teller or personal banker for a financial institution
- A self-starter with initiative and desire to learn
- Detail-oriented with high organizational skills
- Works under limited supervision and exercises good judgement within guidelines

- Ability to work collaboratively to reach mutual goals
- Ability to communicate clearly, effectively, and professionally, both verbally and in writing
- Ability to read and follow written procedures
- Ability to use or learn Word, Excel, Adobe, and Outlook
- Ability to work unrelated processes simultaneously
- Treats people with respect; works ethically and with integrity; accepts responsibility for own actions

WORK ENVIRONMENT

- Must be able to remain in a stationary position for extended periods of time
- Must be able to effectively communicate and exchange accurate information
- Must be able to work in a branch environment with moderate noise levels and with frequent employee/customer contact and interruptions during the day

QUALIFICATIONS

- High school graduate or GED required